

SMART Local Online Meetings FAQ

This FAQ will answer commonly asked questions about local F2F meetings that have or are moving online. If you have a question to contribute, please e-mail importantnews@smartrecovery.org

Will SMART online meetings protect participant's anonymity?

We do record how many people come to our meetings, but we don't keep any personal identification information. We can't, however, control whether other participants take screenshots of those who appear on camera or of the names that are showing on the screen during the meeting.

Is SMART's Zoom license HIPAA compliant?

Please don't use the link referenced as we do not pay for a HIPAA license nor follow the HIPAA procedures. SMART is not required to adhere to these regulations as we do not provide any medical services or professional counseling.

Do participants need to give us their email addresses?

If you want to sign up for SMART Online (SROL), an email address is required for to keep track of users. That allows you to go on our messages boards and our National online meetings. **You do not need to sign up for SROL to attend your local online meetings** that are found in the local meeting finder.

Do Local Online Meeting Facilitators need to pay for SMART Zoom accounts?

SMART Recovery USA is providing local online Zoom accounts at no charge. That said, the accounts do cost something and online Pass the Hat donations can help defray the cost.

Do Participants need a SMART or Zoom account to access local online meetings?

No, a SMART account or a Zoom account is not needed to access local meetings. Just click on the provided link or go to Zoom.com and sign in with the meeting ID number.

What do I do if I'm low on data on my mobile device and I don't have a wi-fi connection?

Some cell phone providers are providing additional data for their customers during this crisis. Please check with your provider to see if additional data is available and being offered.